# CHRIS Project Survey 2023 Results

The invitation to complete the survey was sent to 430 CHRIS users.  128 of these users completed the survey.  Most survey items were scored on a scale from 1 (Not at All/Never) to 6 (Greatly/Always).

| ITEM | RESULTS |
|---|---|
| **User Information** | |
| Job role | |
|    - Discretionary project personnel | 42% |
|    - District personnel (administrator and staff) | 47% |
|    - Other | 11% |
| User type (check all that apply) | |
|    - Child find data entry | 65% |
|    - COS data entry | 16% |
|    - Data facilitator | 17% |
|    - District ESE | 36% |
|    - FDLRS manager | 6% |
|    - Other | 13% |
| How often do you use CHRIS? | |
|    - 5 days per week or more | 68% |
|    - 3-4 days per week | 16% |
|    - 1-2 days per week | 9% |
|    - 1-3 days per month | 7% |
|    - Less than once per month | 0% |
| Why do you use CHRIS? (check all that apply) | |
|    - Child find data entry | 72% |
|    - Case management | 54% |
|    - Reporting | 37% |
|    - Service documentation | 51% |
|    - COS data entry | 19% |
| **CHRIS Gold Database Program** | |
| To what extent are you satisfied with the quality of CHRIS? | 90% score of 5/6 |
| To what extent did CHRIS meet its intended objectives? | 94% score of 5/6 |
| To what extent does the CHRIS program meet the case management needs of your site/center? | 92% score of 5/6 |
| To what extent will you recommend CHRIS to others? | 91% score of 5/6 |
| To what extent will you continue to use CHRIS? | 99% score of 5/6 |
| **CHRIS Help Desk** | |
| To what extent are you satisfied with the service provided by the CHRIS Help Desk? | 96% score of 5/6 |
| To what extent did the service provided by the CHRIS Help Desk meet its intended objectives? | 97% score of 5/6 |
| To what extent can the Help Desk staff be easily reached via phone or email when you need them? | 95% score of 5/6 |
| To what extent does the Help Desk staff provide you with responses/solutions in a timely manner? | 97% score of 5/6 |
| To what extent will you recommend the services provided by the CHRIS Help Desk to others? | 97% score of 5/6 |
| To what extent will you seek the services provided by the CHRIS Help Desk again? | 95% score of 5/6 |
| **CHRIS Website** | |
| To what extent are you satisfied with the quality of the CHRIS website? | 90% score of 5/6 |
| To what extent did the CHRIS website meet its intended objectives? | 92% score of 5/6 |
| To what extent will you recommend the CHRIS website to others? | 92% score of 5/6 |
| To what extent will you continue to use the CHRIS website? | 94% score of 5/6 |
| Why have you visited the CHRIS website in the past year?  (select all that apply) | |
|    • View or download informational materials (training manuals, information sheets, program updates, instructional videos) | 39% |
|    • View articles about CHRIS | 29% |
|    • Obtain telephone or email contact information for the CHRIS Help Desk | 39% |
|    • Review FAQs (frequently asked questions) | 30% |
|    • Access information on training sessions | 21% |
|    • I have not visited the CHRIS website in the past year. | 23% |
|    • Other | 8% |

| ITEM | RESULTS |
|---|---|
| **Training** | |
| To what extent are you satisfied with the quality of training sessions? | 91% score of 5/6 |
| To what extent are you satisfied with the quality of training instructor? | 95% score of 5/6 |
| To what extent are the hands-on exercises conducted during the training sessions useful? | 92% score of 5/6 |
| To what extent are the training manuals and handouts distributed at each session well prepared and helpful? | 97% score of 5/6 |
| **Reports** | |
| Do you create reports in CHRIS? | 46% Yes |
| How often do you create reports using CHRIS? | |
| • Daily | 7% |
| • Weekly | 23% |
| • Monthly | 49% |
| • 1-2 times per year | 16% |
| • Less than once per year | 5% |
| • Never | 0% |
| How do you use CHRIS reports? (select all that apply) | |
| • For case management/service coordination | 77% |
| • To respond to local (site/center/district) requests for data/information | 64% |
| • To respond to DOE requests for data/information | 29% |
| • To inform regarding PreK program changes | 23% |
| • To determine the number of IEPs completed on or before children's third birthdays | 16% |
| • To manage COS data for Indicator 7 | 9% |
| • I do not know how my site/center uses CHRIS reports | 0% |
| • Other | 9% |
| | |
| **Additional Questions** | |
| To what extent are you satisfied with the quality of the training videos (e.g., Quick Start Tutorial, COS Training Video)? | 95% |
| How often do you experience the '500 record limit' message when creating CHRIS reports? | |
| • 1 Not at all | 49% |
| • 2 | 16% |
| • 3 | 12% |
| • 4 | 6% |
| • 5 | 6% |
| • 6 Greatly | 12% |